



Dear Guest,

It is our pleasure to welcome you to Best Western Braid Hills Hotel and the city of Edinburgh.

Whether you are traveling on business or pleasure, our team is on hand to assist you with hotel and local information to help you enjoy your visit.

Within this guide you will find useful information on our hotel services, menus and information on our 1886 Restaurant, Bar and Lounge and some local walks which can be reached easily from the hotel.

If you would like to visit Edinburgh City Centre during your stay we have a great bus service which takes approximately 15-20 minutes into the centre of Edinburgh. Please ask at reception for current fares.

If you prefer a taxi service we offer a direct dial telephone in reception for Capital Cars.

If at any time you have a suggestion on how to improve our service or you would like commend a member of our team for exceptional service, please let us know.

If you have a problem while staying with us, please contact a member of our team by dialling '0' from your bedroom telephone immediately so that we have the opportunity to correct the situation.

Thank you for choosing Best Western Braid Hills Hotel, we hope you have a fantastic stay.

Kind Regards

The Best Western Braid Hills Hotel Team

GUEST INFORMATION

Bedding

If you require any additional bedding, blankets or pillows please contact reception and we will be happy to provide this for you.

Bottled Water

If you require more bottled water during your stay, ask at reception, and we will be happy to arrange this for you.

Car Parking

On site car parking is available free of charge for hotel guests, subject to availability. Please note that vehicles are parked at owners' risk and the hotel cannot be held responsible for any loss/damage to vehicles or vehicle contents.

Credit Cards Listed

We accept payment with all major credit and debit cards (including American Express, Visa, MasterCard, Diners card, Switch, Maestro, and Delta)

Dialling Instructions

Your room telephone has a direct dial facility and is available 24 hours a day. For an outside line dial '9' and wait for the dialling tone, then dial the number you require.

Freephone numbers can be dialled direct from your room at no charge.

Electrical Fans

If you require an electrical fan please contact reception and we will be happy to deliver one to your room.

Emergency Medical Instructions

In a medical emergency please dial '9' to obtain an outside line followed by 999 (UK Emergency Services) from your bedroom telephone, alternatively contact reception and we will be happy to do this for you.

Facecloth

We have facecloths available for guests, please contact reception should you require one.

Fax & Photocopy Services

The hotel is able to offer Fax & Photocopy services, please enquire at reception between 7am and 11pm.

Feedback

Customer feedback enables us to continually review and improve our services and all feedback is greatly appreciated.

Please log on to www.bwfeedback.com to leave a guest review through customer service tab or alternatively contact reservations@braidhillshotel.co.uk

High Speed Internet

Wireless internet access is available free of charge in all guest bedroom and public areas, please select our hotel network and await the login page, the password for access is - 'braidhills'. If you have any difficulty accessing this service, then please contact a member of staff for assistance.

Ice

Please dial '0' on your room telephone and we can arrange for an ice bucket to be delivered to your room.

Iron and Ironing Board

Available on request from reception (free of charge), please leave outside your room when finished.

Laundry and Dry Cleaning

A same-day service is available Monday to Friday. A laundry bag and stationery are at Reception, articles to be sent should be deposited with reception by 8.00am for the same day service.

Lobby Computer

There is a computer available at reception for use free of charge 24 hours a day. If you wish to print documents, please contact reception who will connect the printer for you.

Luggage Assistance

If you require any assistance with your luggage please contact reception by dialling '0' from your bedroom telephone.

Luggage can be stored if required, please ask at reception and we will be happy to arrange this for you.

Morning Wake-Up Call

To arrange a morning wake-up calls please contact reception who will be happy to arrange this for you.

Newspapers

A complimentary copy of the Scotsman newspaper can be collected from reception Monday to Saturday, alternatively please contact reception to order your preferred newspaper to be delivered to your room by 8am.

Reception Staffing Hours

Reception is staffed from 7am until 11pm, to contact from your room please dial '0' on your room telephone. Outwith this time please dial '0' on your room telephone and your call will be transferred to a Night Porter.

Safe Deposit

Safe Deposit facilities are available at reception, to arrange this please speak to a member of our reception team.

Room Service

A section of hot and cold meals are available 24 hours a day, please refer to the Room Service menu at the back of the directory for more information.4

Tea/ Coffee Facilities

Facilities for making Tea and Coffee are in your bedroom, should you require any additional items please contact our reception team.

Television

An extensive range of digital TV channels are available from your bedroom television, for a full channel list please refer to the channel list in your bedroom. If you require any assistance, please contact reception by dialling '0' from your bedroom telephone and a member of our team will be happy to assist you.

Toiletries

A range of complimentary toiletries are available 24 hours a day from reception – combs, soap, shower caps, shampoo, sewing kits, razors, shaving foam, toothbrushes, toothpaste and sanitary items.

If you require any additional towels or face cloths please contact reception who will be happy to arrange this for you.

Walking/ Local Heritage

The hotel overlooks Braidburn Valley Park, an ideal location to relax and explore the local area. We are also close to the Hermitage of Braid and the Blackford Hill Local Nature Reserve. We have included some brief information within this guide or please ask at reception and our team would be happy to assist you.

Re Book



Edinburgh Events 2022

Event

Date

Six Nations Rugby

Feb – Mar

Edinburgh Science Festival

9th – 24th April

Edinburgh Marathon

29th May

The Moonwalk

11th June

Royal Highland Show

23rd – 26th June

Edinburgh Jazz & Blues Festival

15th - 24th July

Edinburgh Military Tattoo

5th – 27th Aug

Edinburgh International Festival

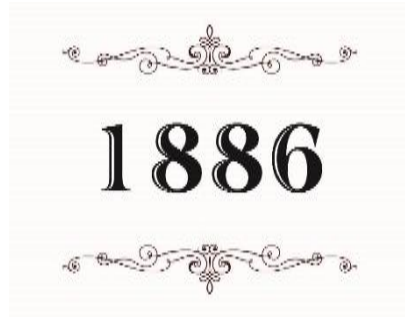
5th – 29th Aug

Edinburgh Christmas

November

Edinburgh Hogmanay

December



Winter 2021 A la Carte Menu

Starters

Smoked Salmon

Served with horseradish cream and warm rye bread

£9

Char-grilled bread olives and hummus (vegan)

£6

Bloomer, rye, and home-made focaccia toasted on the grill served with hummus and marinated olives

Soup of the day (vegan)

£5.5

Home-made vegetarian soup made with fresh local ingredients served with toasted bloomer

Vegetarian Haggis Bon Bons

£7

Breaded local vegetarian haggis deep fried with chive mayo

Roasted Pear and Walnut Salad

£7

With Focaccia crisp and celeriac remoulade

Smoked Haddock Arancini

£8

Seasoned Smoked haddock rice balls served with lemon wedge, rocket, and tartare

Duck Rillettes

£7.5

Duck pate Quenelles on toasted focaccia with baby pickle, shallot, and pomegranate

Starters for Two

The Veggie

Homemade rosemary and sea-salt focaccia veg haggis bon-bon & olives, grilled peppers, hummus piccalilli spring onion mayo olive oil and balsamic

£14

Sauces £3.50

Peppercorn
Laphroaig Whisky
Mushroom, Shallot and Red wine

Sides £3.50

Skin on fries
Mashed potatoes
Mixed or Green salad
Steamed greens

Classic Main Courses

Roasted Beetroot, Brie and Red Onion Tart**£15**

Puff pastry galette with brie, beetroot and red onion served with lemon gremolata boiled potatoes and greens

Penne Napolitana(vegan)**£9**

Vegan friendly penne pasta bound in a tomato and basil sauce with sea-salt focaccia

Penne Napolitana topped with grilled Halloumi cheese (v)**£13****Roasted Fillet of Scottish Salmon****£16**

Served with a pink peppercorn and caper sauce boiled potatoes and greens

Beef Whisky and Haggis artisan sausages**£14**

*Served simply with mashed potatoes, peas, and red wine gravy
Vegan sausages available with vegan mashed potatoes and vegan gravy*

Steak Pie**£17**

Classic braised beef with onion and carrot in a rich gravy served with mash and greens

Chicken Balmoral**£18**

Chicken Breast stuffed with haggis, wrapped in streaky bacon with café au lait sauce and mashed potatoes

Main Courses from the Grill

'The Buckstone

£15

*Borders Beef burger topped with Cajun mayo and Cheddar cheese, with skin on chips
Can be served with gluten free bun, burger is gluten free*

Huntsman Burger

£16

Venison and pork burger Served on a brioche bun with cranberry relish and skin on chips

Jackfruit Burger(vegan)

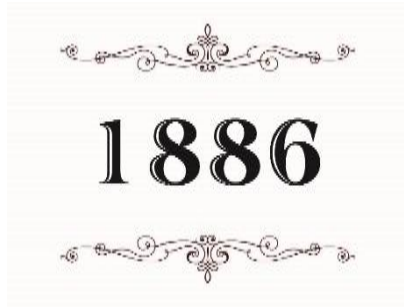
£13

Served on a vegan bun with vegan slice tomato chutney and skin on chips (v)

10oz Borders Beef Rib-eye steak and hand cut chips(gf)

£27.5

30-day dry aged beef steak cooked to your liking with grilled tomato, mushroom



Winter 2021 A la Carte Menu

Desserts

Elderflower and Edinburgh gin parfait(gf)

£7

Creamy frozen fruit yoghurt served with mixed berries

Sticky Toffee Pudding

£7

*Sweet Date pudding served with toffee sauce and salted caramel ice cream
Gluten free available*

Chocolate Mousse

£7

Rich Chocolate mousse with blood orange sorbet and chocolate crumb

Vanilla Cheesecake

£7

Light Vanilla cheesecake with pineapple compote, blueberries, and mango coulis

Selection of Ice Cream and Sorbets (vegan available) (gf)

£6

Please ask your server for today's selection

Trio of Scottish cheeses

£11

*Clava Brie, Stilton and smoked Cheddar with oatcakes, celery, and tomato chutney
Gluten free oatcakes available*

Room Service Menu

The following items are available 24 hours a day

Please note there will be a £5.00 tray charge

Egg Mayonnaise and cress	£6.50
Tuna Mayonnaise and cucumber	£6.50
Honey ham, cheddar and pickle	£6.50
Cheddar and pickle	£6.50
Smoked Salmon with horseradish cream	£8.50

Add a mug of our freshly prepared soup of the day to accompany your sandwich for an extra £3.00

All sandwiches are available on a choice of either white or malted brown bread and are served with salad garnish and vegetable crisps

Selection of ice cream (Vanilla, Strawberry or Chocolate) or Sorbet (Lemon or Orange) £6

The following dishes are available between the hours of 12.30pm and 7.45pm

Freshly prepared vegetarian soup of the day with toasted bloomer bread	£ 5.5
Vegetarian haggis bon-bon with spring onion mayo dip	£7
Borders Cheese burger	
Served in a brioche bun with salad, gherkin and skin on fries	£15
Margarita pizza	£10.00
<i>Add toppings –peppers, mushroom, onion, pepperoni</i>	<i>£1.00 each</i>
Oven roasted salmon with caper and pink peppercorn sauce	£16
Traditional Steak Pie served with hand creamy mash and greens	£17