

Access Statement

for
Best Western Hotel Rembrandt
Weymouth, Dorset

The Hotel Rembrandt Weymouth is the perfect place to base your visit to the beautiful and historic Dorset World Heritage Coast. With our 78 en suite rooms, Gallery Restaurant & Bar and Leisure Club, the Hotel Rembrandt has everything you need to make your stay in Weymouth and Portland perfect in every way.

Pre-Arrival

- For assistance prior to arrival please contact the reservations team on 01305 764030 or 01305 764000
- The centre of town is a 15 minute walk.
- The railway station is a 10 minute walk.
- The bus stop to the town centre is 2 minutes walk away. The bus services to the town centre are 2 or 10 which run regularly every 10 minutes.
- We have a list of mobility companies who can supply mobility vehicles for hire.
- You can contact the hotel by phone, email, and fax or in person. We are open 24 hours although response to emails will be reduced from 11pm to 7.30am.

Arrival & Car Parking

- There is 1 main entrance and 1 rear entrance to the hotel.
- The main entrance is at the front of hotel with 2 steps leading in from the car park with automatic sliding doors.
- To access the rear car park there is a road to the right when facing the hotel.
- Once in the rear car park to the left you will find 3 disabled spaces with the rear entrance to hotel directly behind them.
- The rear entrance of the hotel is a flat surface with an electronic sliding door.
- We have 2 disabled parking spaces directly to the left of the main entrance to the hotel.
- Beside the parking spaces we have another entrance with a slope and no steps which has fire doors and a bell which notifies reception to open the door.
- There are approximately 76 parking spaces and 5 disabled parking spaces. None of which can be guaranteed.
- There is a drop off point outside the main entrance; this is for dropping off and picking up only.
- The car park at the rear of the hotel is an uneven surface in some areas.
- Porters are on duty 24hrs if you require any assistance with luggage, equipment or guidance. Please contact 01305 764030 or 01305 764000.
- Electric Car Charge Points – 2 spaces at the front of the hotel (We cannot guarantee/reserve spaces)

Main Entrance & Reception

- In the main lobby area there are no steps.
- Once entering through the main entrance the reception is directly to the left.
- Once entering through the ramped entrance, turn to your right then take a left once you are by the main entrance then reception is directly to the left.
- Directly opposite the reception desk there is a computer where you can access the internet.
- There are a number of seating areas within the lobby areas and reception.
- The reception desk is 117cm high. Assistance is available if needed.
- Registration can be completed whilst sitting in the reception area as we have clipboards and blotters available.

Public Areas

- There is a lift at the back of the hotel which serves 27 rooms (back wing).
- The lift at the back of the hotel gives access to the 3 floors of the back wing only; the corridor leading to the back wing has 2 sets of fire doors.
- The lift can hold up to 6 people or a wheelchair and 2 people.
- Within the main public areas we have wide corridors which are easily accessible.

Public Areas - WC

- Accesses to the lavatories are situated on the ground floor. The Gents toilet by the Chesham has 2 steps to access it.
- There are 2 sets of public toilets, one directly outside the Gallery Bar and Restaurant and one in between the Chesham Suite and Garden Lounge.
- There is a disabled toilet located along the corridor leading to the rear wing between the ladies and gentlemen toilets.
- There is a baby changing facility in both the male and female lavatories in the main corridor.
- In the disabled toilet there is an emergency alarm cord which is sounded at reception and assistance will go directly there.

Gallery Restaurant and Bar

- The Gallery Bar is located down the main corridor to the right of reception.
- There are no steps leading in to the Gallery Restaurant or Bar
- The Gallery Bar has even flooring which is half carpeted and half laminated flooring.
- We have a variety of table heights in the bar and seating is mixed some with arms and some without.
- Table service is offered.
- We are able to cater for dietary needs, please advice staff upon booking.
- The Gallery Restaurant is located directly adjacent to the bar. The entrance is through the Gallery Bar.

Laundry

- We have a laundry and dry cleaning service available for guests.
- There is an order form in every room found in your guest directory. There is also a bag in the room to place your laundry in. Once the form is completed you can either contact reception by dialing 0 for collection or otherwise you can drop the bag and order form at reception.
- Our Laundry service is operated by a third party off-site. The service takes a minimum of 24 hours (On Thursdays the laundry may not be returned until Monday).
- This service does not operate during weekends and public/bank holidays.
- Please contact 01305 764030 or dial 0 from an in house phone if you require any assistance.

Leisure Facilities

- To access our Leisure Centre in the hotel you can either enter through the main entrance or through the rear entrance or turn right just passed the lift.
- The Leisure Centre is on the ground floor of the hotel and there are no steps or uneven flooring with in the centre.
- The flooring can be slippery in some areas and it can become very warm within the centre.
- There are no disabled changing facilities within the leisure centre but use of the family changing room is available. Baby changing facilities are located in the family changing rooms.
- Our leisure facilities consist of Indoor Heated Pool, Fully Equipped Gym, Sauna, Steam Room, Spa Bath and Sun Bed.
- Opening times are 7am to 9.30pm Monday to Friday and 7.30am to 8pm Saturday, Sunday and all Bank Holidays (Opening times may vary on Christmas Day, Boxing Day, New Year's Eve and Day).
- The Leisure facilities are complimentary for guests staying in the Hotel (except sun bed).
- Towels are available for guests in the Leisure Centre when you sign in.
- The pool is entered via 6 steps which gradually lead you into the water with hand rail support. The Childrens pool shallow area is entered via 4 steps with hand support.
- The Jacuzzi is entered using the hand rail which you step into and lower yourself down into.
- If you have specific queries about the suitability of the equipment please call our trained staff in advance on 01305 764013.

Outdoor Facilities

- We have a Garden in the centre of the hotel. There are 3 entrances to the Garden:
- The main entrance is through the Gallery Bar towards the back right hand side of the bar (There are 2 steps to the door; once through the door there is 1 step down)
- Through the Leisure Centre (1 step access & not suitable for wheelchair users)
- Through the back area of the Gallery Restaurant (This has step free ramp access)
- There is ramp access to the Lawn area.

Conference & Meeting rooms

Chesham Suite

- The Chesham Suite is located at the rear corner of the hotel on the ground floor and it has 2 entrances.
- The main entrance to the Suite is from the center of the hotel and up 4 steps through double doors.
- There is a sloping (wheelchair) entrance at the rear of the Suite.
- There is also a fully equipped bar in the Suite.
- There is a side entrance to the Suite via the left side of the building from the side road with 6 steps through double doors which is mainly used as a fire exit.
- The Chesham Suite is carpeted through out with an area for the dance floor and an area around the bar.
- There is a fire exit to the left of the dance floor, when facing from the main entrance to the suite and there are 2 steps once through the doors.

Garden Room and Lounge

- The Garden Lounge can be accessed via the main entrance at the front of the hotel and turn right, alternatively you can enter the Garden Room opposite the Chesham Suite.
- There are no steps or uneven flooring to the Garden Room and Lounge.
- Both rooms are carpeted throughout with a dance floor area in the Garden Room.
- There is direct access to the Garden Room from the main corridor from reception or you can access the Garden Room by going through the Lounge.
- The Garden Lounge has a fully equipped bar.
- Please notify conference organizers in advance if you have any additional services e.g. interpreters, we do try to accommodate everyone's needs where possible.

Aylesbury Suite

- The Aylesbury Suite is situated by the main entrance of the hotel, as you enter turn left there are no steps leading to the Suite but there is a slight slope.
- The Aylesbury Suite is on the ground floor. There is a door at the rear of the Suite with 1 step which leads to the rear of the Gallery Restaurant.

Residents Lounge

- The Residents Lounge is on the ground floor; there are no steps and no uneven flooring to the Lounge
- Once in the Lounge the floor is fully carpeted
- The Residents Lounge is a quiet area with settees and arm chairs.
- It is placed next to the Reception area and at the back of the Gallery Restaurant.

Bedrooms & Bathrooms

We have 78 bedrooms at the hotel, 8 of which are on the ground floor and 27 are accessible via a lift. The remainders of the bedrooms are only accessible via stairs.

There are 2 accessible bedrooms which are provided for guests with disability. These bedrooms include:

Level entry showers, seat in the shower, grab rails around the shower, grab rails either side of the toilet, seat raiser for toilet where required, sanitary bins provided, lowered light switches, large rooms for easy maneuverability, the furniture is flexible in the room and items can be removed on request, widened doors, fully fitted disabled access bathroom with walk-in shower with the above and lowered switches. Guide dogs only are welcome.

All standard Family, Double and Single rooms consist of:

En-suite bathroom with bath/shower, writing desk, tea & coffee making facilities, telephone, wireless internet access, freeview TV's , on screen guest directory, writing stationery, 24 hour reception and porter assistance, 24 hour room service (limited after 9pm), 24 hour bar (hotel residents only), bedding is all non feather and all rooms are non smoking.

In every room on the back of the doors we have our fire procedures which you must follow in case of a fire. If assistance is required during your stay, please advise reception upon arrival.

When evacuating the hotel there is a fire assembly point directly in front of the hotel in the car park, there is a clear sign to show the assembly point

Additional Information

If you require assistance during your stay please contact reception by dialing 0. The duty manager can also be contacted via reception. Emergency procedures are detailed on the back of your bedroom door .

There is good network coverage for mobile phones within the hotel and average

coverage from hotel rooms.
Familiarization tours can be given where required.

Contact information

Address: Best Western Hotel Rembrandt, 12-18 Dorchester Road, Weymouth, Dorset,
DT4 7JU

Telephone: 01305 764000

Reservations: 01305 764030

Fax: 01305 764022

Leisure Centre: 01305 764013

Email: reception@hotelrembrandt.co.uk

Website: www.hotelrembrandt.co.uk

Hours of operation: Reception 24 hours

Local equipment hire companies: Weymouth Mobility - 01305 760575 Active
Mobility Vehicles - 01305 774422

Local public transport number: Bus (Enquiries) - 0345 646 0707 (Lost Property) -
01305 783645

Train (Rail Enquiries)- 08457 484950

Local accessible taxi numbers: 01305 777777 (free phone in reception)