

Corporate Social Responsibility and Environmental Policy

The Best Western Hotel Rembrandt is aware of its duties and responsibilities to the environment and to the community.

It is our normal practice to carry out all measures reasonably practical to seek, meet or exceed all necessary requirements to improve the hotel's impact on society.

The hotel will comply with all environmental regulations, legislation and approved codes of practice.

Wherever possible the aims will be:

- **Assess the environmental effects of the hotel's activities in its operation**
- **Reduce the amount of waste produced**
- **Reduce the consumption of raw materials, water and fuels**
- **Reduce and/or limit the production of pollutants to the environment**
- **Limit the noise in and around the hotel**
- **Support the activities of local organisations within the local community**

The hotel will strive to enhance environmental awareness and understanding in all employees, suppliers, sub-contractors and customers.

The Environment and Waste Management

- To comply with all environmental legislations
- Waste glass and bottles recycled
- Waste cooking oil recycled
- Towel usage policy to reduce linen consumption
- Where practical use low energy light bulbs
- Waste paper and cardboard recycled
- Reduce the consumption of raw materials, fuel and water
- Make staff aware that all non essential lighting, heating and air conditioning is to be turned off when not in use or needed
- All bedrooms have individual thermostatic radiator valves
- Bulk purchasing to reduce packaging
- Used printer toners, drum units and ink cartridges are handed to a recycling appeal
- Minimise the level of noise pollution from our business

Local Community and Charitable Support

- Maintain our building exteriors and grounds to create a positive visual effect
- Where commercially practicable use local suppliers and contractors
- Support local community projects and provide charitable support in the form of donations and prizes for fundraising events.
- The hotel support and participates in the local schools work experience programmes
- Promotional materials for local facilities and attractions are displayed in the reception area

General

- The hotel is an equal opportunity employer and support staff training and development programs
- The hotel has dedicated disabled parking, guest rooms and toilets and all areas are fully accessible
- Regular reviews of this document through Management Meetings, Team Briefs in order to seek new ideas, practices and improvements