

## **Lone Traveller Policy**

At the Best Western Weymouth Hotel Rembrandt we understand that every customer has different needs and we aim to make our hotel considerate of lone females travelling often far from home which can create anxiety and stress. The hotel operates a lone female guest awareness policy.

We recognise that some females travel alone, and it is important to make them feel safe when they stay in the hotel.

Here are a few of the safety measures we implement and adhere to:

- When allocating a single female a room, we do not put lone females into rooms at the end of corridors or fire exits.
- We offer escort service from hotel to the car park, especially at night.
- Provide well lit, onsite parking, with CCTV when circumstances permit.
- Never read out a female guests' room number when checking in.
- Make lone females aware that all rooms have secondary locking devices on doors for added security.
- Never give out a lone females name or room number.
- Bedside lighting controls as standard in all rooms.
- Same sex room service provided on request.

We endeavour to implement this policy on every occasion; however, this is subject to availability at the time of booking, force majeure and of the guest wish for this policy to be applied.