

## Stay Safe, Meet Safe

We are committed to keeping you safe during your time at the hotel.

### 1. **Cleaning and Hygiene**

We have increased our regular cleaning using recognised cleaning products and antibacterial cleansers, together with an electrostatic sprayer to sanitise throughout the hotel.

Hand sanitising stations are located throughout for our team and guests to use.

Signage is throughout the hotel to remind both guests and our team to wash their hands.

Temperature checks are at all entrances and masks are to be worn in all public areas unless eating or drinking.

Track and trace QR codes should be scanned for every meeting/ event..

### 2. **Social Distancing**

We have 2m signage throughout the hotel to remind you to keep a safe distance from others in some areas. In our food and beverage areas we work on 1m+.

We will work with you to prevent congestion on arrival, departure and at refreshment breaks by staggering times.

We have revised your room layout to accommodate social distancing, in conjunction with your meeting organiser.

### 3. **Food and Drink**

The way we serve our food may have changed but the taste has not! Grab and Go lunch options are now available together with table service lunches and segregated seating in our restaurant, bar and lounge areas.

### 4. **Team Training**

Our Team have also had full training before returning to work on new protocols and procedures to protect not only themselves but our guests. Five online training sessions on managing COVID 19 in various areas of our business.

Updates will be provided daily of any changes to COVID procedures and PPE adoption procedures, team temperatures taken daily.

### 5. **Contactless Service**

Screens have been placed on our reception and bar areas.

We are operating a cashless system at this time and guests are asked to pay contactless if possible.

Anything non essential in both our meeting rooms, lounges and bedrooms have been removed i.e. stationary, however this can be provided upon request.

Car registrations are to be put in by our receptionist on arrival.

### 6. **Booking with Confidence**

Bigger meeting space at no extra charge.

Great rates and attention to detail.

Flexible cancellation policies if required.