

Guest Directory



Pitbauchlie House Hotel
Aberdour Road
Dunfermline
Fife, KY11 4PB

01383 722282 - info@pitbauchlie.com
www.pitbauchlie.com

Dear Guest

A warm welcome to Pitbauchlie House Hotel.

We are proud to be part of the SMAR Group. In addition to Pitbauchlie House Hotel, our family of hotels includes the Manor Hotel in Exmouth and the Balgeddie House Hotel in Glenrothes.

We are a 53-bedroom hotel set in 3 acres of wooded grounds and landscaped gardens. Public areas include the two bar Sam's Bar and Bar47: plus our dining areas Harvey's Bistro and Restaurant 47.

The name Pitbauchlie, like many of Fife's place names is of Celtic origin. The "pett" which translates to "estate farm" occurs more often in the Dunfermline area, than any other area in Scotland. Thus, Pitbauchlie translates to " ...estate of the keeper of the bachall or crozier."

Please do not hesitate to talk to The Reception Team, should you require further information or assistance.

As part of our commitment to sustainability, we invite you to support our Environmental Policy by opting out of daily housekeeping. This helps us reduce our use of water and cleaning chemicals. To take part, simply place the "Do Not Service" door hanger on the outside of your room door.

Our dedicated team is committed to providing you with an enjoyable and memorable experience throughout your stay. If there's anything you need, please don't hesitate to let us know. We sincerely hope you have a relaxing visit—and that we'll have the pleasure of welcoming you back in the near future.

The Management Team

Hotel Facilities

Reception	Open 24 hours Receptionist on duty 07:30 – 23:30 Night Porter on duty 23:30 – 07:30
Sam's Bar & Bar 47	Serving Coffees, Drinks and Cocktails open daily from 12:00 noon until 11:00/12:00
Breakfast 07:00 – 10:00	If NOT Included in your Rate Plan £9.95 Continental Breakfast £14.50 Full Scottish Breakfast
Harvey's Bistro	Monday – Thursday 12:00 – 14:00 and 17:00 – 21:00 Friday, Saturday, Sunday 12 noon until 21:00
Room Service	Room Service Menu available 24 hrs Bistro Menu available during opening hours
Check in from 14:00	Check out by 11:00 am

Checking out Before 7:00 am and your rate includes breakfast -

You can order - A Breakfast to Go -
containing Sandwich, Fresh Fruit and Soft Drink and a takeaway Tea/or Coffee

Pre Book the Night Prior before 8:30 pm

Information

Internet

Free Wireless Internet Access - SSID = Pitbauchlie - No Password required

Emergency

In the event of an emergency – such as fire – a continuous siren will sound.

Please leave the building by the nearest available exit.

Should you require assistance in evacuating please advise reception to complete a PEEP form on arrival.

Reception

The phones in your bedroom are house phones only - you cannot dial outside the hotel.

To contact reception - dial 0 from the house phone - or 01383 722282 from a mobile.

In the event of an emergency dial 999 from your own device.

If you become unwell during your stay you may contact NHS 24 on 111 from your own device. (only British Phones). Alternatively contact reception, the duty managers are all qualified first aiders, the hotel is equipped with a defibrillator.

Full reception services are only available from 07:30 – 23:30.

Should you be departing prior to 07:30, please settle your account the night prior.

The night porter is on duty 23:30 – 07:30.

Express Check Out

No Need to Queue to Check Out - Express Check out is available 07:30-23:30

We can email a copy of your invoice with a secure payment link to settle your account.

We accept credit and debit cards, American Express, Visa and Master Card

Smoking

Smoking is NOT permitted within the hotel, this includes the use of electronic cigarettes.

However there are three outside “smoking areas” with cigarette bins. Should we find a guest has been smoking in a bedroom, there is a deep cleaning charge of £150.00.

Valuables may be deposited for safe keeping in the hotel safe. This facility is open from 7:30 am - 23:30 and is free of charge. Your attention is drawn to the hotel Proprietors Act notice displayed at reception.

Luggage Storage - Guests are welcome to store luggage with the hotel.

Please contact Reception for assistance.

Bureau de Change & Stamps

Please check with reception for Bureau de Change rates.

Postal service - Stamps Postcards and Stationery are available to purchase at reception.

Information

Room Service

Room Service is available 24/7, please place your order either at reception or by dialing "0".

Refreshments

There are Tea and Coffee making facilities in your bedroom. - Complimentary supplies are available at reception.

Laundry

Should you wish to use the laundry service, please complete the laundry list provided and place in the Laundry Bag (which can be found in your top drawer) and return to reception. Same Day Service is not always available, check with the desk.

Additional Amenities

For extra towels or pillows, please contact Reception. Housekeeping will deliver these items to your room at no additional charge. This service is available 24 hours a day.

Extra blankets can be found in your wardrobe.

All electrical sockets in the hotel are 3 pin 240 volt 50hz.

Electrical adapters are available from Reception, free of charge, on a loan basis.

Also available at reception - Toothbrush Kit, Shaving Kit, Shower Cap, Combs, Wash Cloth and Sanitary Items.

Water

The water from the cold tap is 100% safe to drink; bottled water is available to purchase in our bars.

Heating

Each bedroom has a thermostatically controlled radiator, which can be adjusted to suit individual preferences. In the middle of the night and in early afternoon the heating will be switched to standby in line with the hotels environmental policy.

Electric fans are available from reception at no extra charge.

Information

Housekeeping

Housekeeping is available daily. However we do not automatically service your room on multiple night stays, to ensure your room is serviced as required please hang the blue "Room Ready for Service" sign on the outside of your bedroom door.

We would ask you to support our Environmental Policy by requesting your room NOT to be serviced. By NOT having your room serviced we will be able to reduce chemicals going into the environment and reduce water usage. To help support this initiative please place green door hanger on the outside of the door " Please Don't Service my Room."

Environmental Policy

At Pitbauchlie House Hotel we are committed to doing as much as we can to help protect our living environment. We are involved with the Green Tourism Business Scheme and currently have a Silver Award.

We encourage our guests to be environmentally aware through initiatives such as recycling, energy efficiency, and the purchase of environmentally friendly products.

Fitness Room

Fitness Room - the Fitness Room is situated on the first floor of the Main Wing. This is open from 08:30 am – 20:30 pm, if you wish to use this facility, please advise reception and fill in the necessary Guest Registration Form and Disclaimer. Guests are advised that they are using this facility at their own risk. CCTV is in operation in this facility.

Bicycle Storage

Bicycle Storage - For your convenience there is a bicycle rack at the front of the hotel. Alternatively ask us and we'll store it in our garage, - this service is available between 07:30 - 23:30

Public Transport

Public Transport:- www.stagecoachbus.com/timetables

Dunfermline City is the closest railway station:- www.nationalrail.co.uk

Pitbauchlie House Hotel Environmental and Social Policy

We encourage our guests to be environmentally aware through initiatives such as recycling, energy efficiency, and the purchase of environmentally friendly products. We support, use and promote local produce, food, drink and crafts.

Our Main areas of Focus Include:

- Reduce energy consumption ·Reduce water usage and recycle
- Minimise waste by recycle and reusing materials
- Reducing paper usage via emails and recycling of printer cartridges, using recycled paper
- Recycling as much as possible – paper, cardboard, plastics, glass and cooking oil
- Installation of Water Butt
- Changing to Energy Saving Bulbs where possible
- We promote and encourage wildlife, Flora and Fauna within the grounds with use of Bird and Bat boxes, Birdbaths and improving the Pond Environment
- Composting for use in the Garden
- Educate and influence all internal and external people on our policies

Be a Responsible Visitor

Here at the Pitbauchlie House Hotel and within SMAR Hotels Limited we are fully committed to saving energy, recycling and helping the environment. Pitbauchlie House Hotel is proud to boast that they have achieved Silver Membership status of the Green Tourism Scheme. Our green folder is available from Reception on request.

Some Ways You Can Help

- We would ask you to support our Environmental Policy by requesting your room NOT to be serviced.
- Televisions in your room please switch off at the plug rather than leave on standby.
- Conserve Utilities by switching off the lights and heating when not required, closing windows if heating on.
- Only boil a ½ full kettle if that is all the water that is required.
- Reduce, Reuse, Recycle try and help us recycle your rubbish, if you are binning any paper, glass or plastic leave these items at the side of the bin and we will put them in our recycling bins.
- Water Wise – please use water wisely. Turn the tap off whilst brushing your teeth, re use towels as described on the card in your bathroom.
- Litter – help us with our grounds and help the wildlife by not littering. Put rubbish in the bin and use ash buckets for cigarette butts.
- Support GTBS; there are lots of businesses trying to reduce their impact on the environment through the GTBS scheme. Businesses are awarded Bronze, Silver and Gold for their efforts to be more environmentally aware and responsible. See www.green-business.co.uk for more information.
- Please pass any comments or suggestions on what we do or could be doing by speaking to any of the Managers or handing in your comments on your room questionnaire.
- Most importantly enjoy your stay and we look forward to welcoming you back.
Leave the car in the Car Park and take the bus or train.



Pitbauchlie House Hotel

Room Service Menu

Available 24 hours

Soup Chef's Soup of the Day with bloomer bread and butter £ 6.55

Sandwiches served on multi grain bloomer bread – with garnish and crisps

Mature Cheddar and Pickle served with Crisps and Side Salad £ 6.75

Tuna Mayonnaise and Red Onion £ 6.75

Honey Glazed Ham, Mature Cheddar, Tomato and Whole Grain Mustard £ 6.75

Baked Potato and Baked Beans £ 6.75

Baked Potato Cheese and Coleslaw £ 6.75

Baked Potato Tuna and Red Onion £ 6.75

Harvey's Bistro Meals may also be served during opening hours.

Room Service Continental Breakfast 0400 – 10:00 -

if you are not on a B&B rate a charge of £ 9.95

Please order the evening before Cereal Selection, Grapefruit Segments, Prunes,
Apricots, Dates, Fruit Juice, Toast, Rolls and Preserves,
Yoghurt, Fresh Fruit, Tea or Coffee

Full Breakfast 0700 – 10:00 -

if you are not on a B&B rate a charge of £ 14.50

Continental Breakfast Selection plus a choice of:-
Eggs- fried, scrambled, poached or boiled, Bacon, Sausage,
Black Pudding, Mushrooms, Beans and Tomato

A room service Tray Charge of £4.00 will be applied to all room service orders

Our food is prepared in a kitchen with nuts and other ingredients not specified on the menu.

Allergen Information is available please ask.

Pitbauchlie House Hotel

Harvey's Bistro Menu

Sides

Fries	4.55
Baked Potato	4.55
Mixed Salad	4.55
Onion Rings	4.55
Sweet Potato Fries	4.55



Full Wine List Available
Please ask for our Cocktail
and Mocktail Menu

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Harvey's Bistro Menu

Starters

Chef's Soup of the Day	6.55
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served with Crusty Bread

Bao Buns with Pulled Pork	8.55
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with Salad Leaves drizzled with
Honey and Mustard Dressing

Breaded Haggis Bon Bons	8.25
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with Peppercorn Sauce

Bruschetta V	6.95
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Toasted Garlic Bread, Seasonal Tomatoes,
Onions, Garlic and Basil

Pâté Maison ^{GF-A}	7.75
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Cumberland Sauce and Arran Oatcakes

Cheese Nachos	6.95
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with Guacamole, Sour Cream and Salsa

Tiger Prawn Salad ^{VGF}	8.25
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served with Marie Rose Sauce

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Fries	4.55
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Mixed Salad	4.55
Onion Rings	4.55
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Starters

Chef's Soup of the Day	6.55
<small>served with Crusty Bread</small>	

Bao Buns with Pulled Pork	8.55
<small>with Salad Leaves drizzled with Honey and Mustard Dressing</small>	

Breaded Haggis Bon Bons	8.25
<small>with Peppercorn Sauce</small>	

Bruschetta V	6.95
<small>Toasted Garlic Bread, Seasonal Tomatoes, Onions, Garlic and Basil</small>	

Pâté Maison ^{GF-A}	7.75
<small>Cumberland Sauce and Arran Oatcakes</small>	

Cheese Nachos	6.95
<small>with Guacamole, Sour Cream and Salsa</small>	

Tiger Prawn Salad ^{VGF}	8.25
<small>served with Marie Rose Sauce</small>	

Pitbauchlie House Hotel

Harvey's Bistro Sweet Menu

Apple Pie with Creme Anglaise and Vanilla Ice-cream	V	7.25
Chocolate Cup filled with Belgian Chocolate Mousse Laced with Raspberry Liqueur and served with Vanilla Ice-cream	GF-A	7.50
Profiteroles with Chocolate Sauce and Toffee Fudge Ice-cream	V	7.25
Individual Lemon Tart with Fruit Coulis and Fresh Cream	V	7.25
Sticky Toffee Pudding with Butterscotch Sauce and Vanilla Ice-cream	V	7.50
Strawberry Meringue Glacé Fresh Strawberries, Crushed Meringue, Vanilla and Strawberry Ice-cream, Strawberry Sauce and Whipped Cream	V, A	7.75
Cheese Plate French Brie, Strathdon Blue and Godminster Organic Cheddar with Red Onion Chutney and Crackers	V, A-GF	8.75
Choose Three Scoops Strawberry, Vanilla, Toffee Fudge and Mint Choc Chip	V, A-GF	6.25
Vegan Vanilla Ice-cream and Lemon Sorbet	VG, A -GF	6.25

Our food is prepared in a kitchen with nuts and other ingredients not specified.

GF – Gluten Free, A – Gluten Free Adaptable, V – Vegetarian, VG – Vegan,
please advise on ordering
