

Lone Traveller Policy

The Best Western Aberavon Beach Hotel understands that every customer has different needs and we aim to make our hotel considerate of lone females travelling often far from home which can create anxiety and stress. The hotel operates a lone female guest awareness policy.

We recognize that some females travel alone, and it is important to make them feel safe when they stay in the hotel.

Here are a few of the safety measures we implement and adhere to:

- When allocating a single female a room, do not put lone females into rooms at the end of corridors or fire exits.
- Offer escort service from hotel to the car park, especially at night.
- Provide well lit, onsite parking, with CCTV when circumstances permit.
- Never read out a female's room number when checking in, just point to the room number on the registration card.
- Never give out a lone female's name or room number
- Bedside lighting controls as standard in all rooms
- Same sex room service provided upon request
- Health & safety guidelines in place for staff, on non-harassment of lone female guests

We endeavour to implement this policy on every occasion: however, this is subject to availability at the time of booking, force majeure and of the guest informing the Hotel that they wish this policy to be implemented.