

Heron's Leisure Club

Membership Tariff 2024
Valid until 31st December 2024

Membership Type	Single	Dual
Joining Fee	Free of Charge	Free of Charge
12 Month Membership Full Payment	£475	£850
12 Month Membership Direct Debit	£47.50	£85
Senior Citizens 10% Discount 12 Month Membership Full Payment	£427.50	£765
Senior Citizens 10% Discount 12 Month Membership Direct Debit	£42.75	£76.50

Opening Hours

Monday – Saturday 6.30am-9.30pm (*last entry at 9.00pm*)
Sunday 6.30am-7.30pm (*last entry at 7.00pm*)

Members Guests

Members must declare any guests at reception to obtain a day pass, the charge for a visit is £10.00 per day and is limited to 5 visits per year with only one guest per member each time.

Members Sign In & Out

It is a requirement of your membership and by the HSE that each member signs in and out of the leisure club at reception on each and every visit.



Best Western Premier Heronston Hotel & Spa, Ewenny Road, Bridgend, CF35 5AW
01656 668811

HERONSTON HOTEL LEISURE CLUB (“HLC”) MEMBERSHIP AGREEMENT

This agreement is made between each applicant named on the application form (each one a “Member” of the Leisure Club) and Heronston Investments Limited t/a Heronston Hotel (“the “Company”). 1 Ewenny Road Bridgend Mid Glamorgan registered in England, registration number 2414954 whose registered office is at 5th Floor, Regina House, 124 Finchley Road London NW3 5HT

TERMS AND CONDITIONS OF MEMBERSHIP

In this agreement a reference to one gender shall (where appropriate) include all genders and references to the singular shall (where appropriate) include the plural and vice versa.

1. By signing this agreement and Application Form & upon the acceptance of Membership & payment of Joining fee, starter subscription payment and/or Annual fee as the case may be, the Member agrees to have read and be bound by Terms and Conditions of Membership (“Terms and Conditions”).
2. The Company reserves the right at its absolute discretion and without giving any explanation;
 - (i) to add, vary and revoke these Terms and Conditions of the Membership from time to time and shall be the sole authority for interpreting the rules and for the settling of all disputes relating to the affairs of the Club and the conduct of the members or their guests. Any such changes will be notified to Members and, until revoked, are binding on Members.
 - (ii) to reject Membership application, terminate, cancel refuse admission, renew or suspend membership immediately and return the residual fee in the case of misconduct/breach of terms and conditions or for any other reasons which in the company’s opinion is in the interest of the other members or injurious to the character of the Club or amounts to a breach of these Terms and Conditions.

Any decision made by the Company will be final.

3. Membership and categories

Membership is not transferable and a member may not permit it to be used by anyone else.

- 4.1 Single Membership is open to any person over the age of 16.
- 4.2 Dual Membership is accredited to wife & husband of co-habitant partners (who are living at the same address and have the same Bank account).
- 4.3 Senior citizen membership is available to any person over the age of 65.
- 4.4 Names, address and email address of all members will be kept on a register in compliance with GDPR.

4. Fees – Payment terms

- 5.1 Joining fee and all the following Fees are paid in advance upon signing the membership application & acceptance of terms & conditions.
- 5.2 Monthly Subscription Fee is payable monthly in advance for a minimum period of 12 Months by Direct Debit. and no refund will be payable for cancellation of Membership within that Year. The first Subscription Fee is calculated pro rata to the appropriate monthly Direct Debit payment by reference to the number of days between the date on which membership commences and the last day of the month in which membership commences (both days inclusive).
- 5.3 The annual Membership subscription fee is payable irrespective of whether the Member uses the facilities or not, payable in advance in full by one off payment for a minimum period of 12 months, renewable on yearly basis, and commences from the date of joining and payable for pro rata period for that year/month plus for the following month in advance by Direct Debit.
- 5.4 On cancellation or termination of membership no refund will be payable for any joining, subscription, Monthly or annual membership fee paid in advance for that Year.
- 5.5 The Company reserves the right to vary the above Fees from time to time and notice of such change.

6 Cancellation or Termination of Membership

- 6.1 This Agreement shall continue from the date on which the Member’s membership commences until terminated by the Member or by the Company in accordance with its terms upon the expiry of such notice as may be required by this Agreement, but without prejudice to any claims which the Company may have against the Member in respect to any previous breach of this Agreement.
- 6.2 The membership of any member may be terminated:
 - a) By the Company: (i) as stated in this Clause 3 (ii) without notice for gross misconduct or for repeated breach of terms & conditions; (ii) if the Company reasonably suspects that the member is causing undue upset or inconvenience to other Club members or to the company’s staff or (iii) by 30 days’ notice in writing if any payments owing to the Company by a member remains unpaid 30 days after the due date for payment.
 - b) By the Member: by 30 days prior written notice following expiry of the initial 12 months period after which Membership fee will remain payable to the end of the notice period. All the fees stated in Clause 5.4 are non-refundable. It will be the member’s responsibility to cancel any direct debits with his bank on termination of his Membership

7 Limitation of Liability

- 7.1 Personal belonging brought into the Company's premises and/or stored in the locker or contents left in the Company's car park are at Members' risk.
- 7.2 The company, its agent or employees will not accept liability for: (i) loss, negligence, damage or theft of personal property belonging to a member or any guest occurring on the company's premises or (ii) for loss or injury caused by members'/guests' misconduct or members/guests acting irresponsibly.
- 7.3 Members use facilities at their own risk and Members with diabetes, heart disease, high or low blood pressure, other chronic condition, asthma, epilepsy and pregnant women with any other medical conditions likely to affect their health should seek their doctor's advice before using the sauna, steam room, spa, gym, pool and other leisure facilities.
- 7.4 The Company may at any time, close the Club or withdraw all or part of its facilities for any period/periods (without notice and at its absolute discretion) in connection with any cleaning, repair, alteration to the facilities provided or maintenance work or for reasons beyond the control of the Company and **(i)** will not be responsible to refund the fees and/or **(ii)** pay any compensation in respect of withdrawal of such facilities and/or for any alteration, services or equipment not being available for whatever reason.

8 Membership Cards

- 8.1 The Company reserves the right to refuse access if there have been any defaulted payments by the Member concerned.
- 8.2 Any Member who loses their card will incur a charge of £15.00 payable at reception at the time of the loss.
- 8.3 The member must:
 - (ii) Present a set of keys as requested on each visit to the Club, failing which entry may be refused.
 - (iii) only be used by the person to whom it is issued, failure will lead to forfeiture.
 - (iii) Membership does not entitle a member to admission in the event of the Club premises, or any part of them, being full.

9. Guests

- 9.1 Members who introduce guests to the and shall ensure that their guest completes a guest pass and pays the current guest fee.
- 9.2 The Company may reasonably refuse any guest entrance to the Club
- 9.3 9.3 Members are:
 - (i) responsible for the actions and conduct of their guests to ensure that they comply with the Terms and Conditions of Membership of the Company.
 - (ii) must accompany their guests at all times, permitted to sign in a maximum of 1 guest at any one time and limited to 5 guests per Year

10. Swimming Pool Gym & Leisure facilities

- 10.1 Members, Juniors and guests are requested to wear conventional swimming costumes/appropriate clothing.
- 10.2 Juniors under the age of 16: (i) must be supervised and accompanied by a responsible adult at all times in the pool, (ii) are restricted to use the pool from 7am-9am & 5pm-7pm daily and not allowed to use the spa bath (Jacuzzi), sauna or steam room and (iii) not permitted within the gymnasium.
- 10.3 Members are not permitted to eat or drink food and beverages in the leisure facilities.
- 10.4 The Club operates a strict non-smoking policy
- 10.5 Any member found to be under the influence of alcohol and drugs will be asked to leave the Leisure Club and will have their membership revoked.
- 10.6 Shaving is not permitted in the saunas, steam room or showers.

11. Lockers

- 11.1 Personal belongings are brought into the Club premises at the risk of Members and their guests, and the Company does not accept liability for any loss or damage whatsoever to such items. Members and guests must store personal belongings and valuables in the lockers, provided on a daily basis only and any items left overnight will be removed.

12. General

- 12.1 The Company reserves the right to request documentary evidence of medical fitness before the use of the facilities.
- 12.2 Members are required to give written notice to the Company of any change of address.
- 12.3 The Company may assign the benefits of the Membership Agreement to a third party at any time without notice to the Member.
- 12.4 A person who is not a party to the Membership Agreement has no rights under the Contracts (Rights of Third Parties) Act 1999 to rely upon or enforce any terms of the Membership Agreement.
- 12.5 Any dispute or difference that may arise in regard to the interpretation of these rules shall be dealt with at the discretion of the proprietor
- 12.6 All facilities must be vacated 30 minutes prior to closing time.
- 12.7 This agreement, including these Terms and Conditions, shall be governed by the laws of England and subject to the exclusive jurisdiction of the English courts