



Dear Guest

On behalf of the owners, management and my entire team, I would like to warmly welcome you to Best Western The Crianlarich Hotel.

The hotel is owned by the Byrne family from the Hebridean island of Colonsay. In addition to this property, the family own and operate the adjacent Glenbruar House, The Inveraray Inn, The Hilcroft Hotel (near Livingston) and a number of self-catering properties in Colonsay.

The Byrnes acquired this hotel in 2008 and following an extensive refurbishment, re-opened on St Patrick's Day, 2009. Since then, the business has gone from strength to strength. Our entry to the Best Western family of hotels in 2011 is testament to the high quality of our hotel and the dedication and hard work of our staff.

To ensure that our service and standards are maintained and improved, we welcome any comments or suggestions that you may have. As well as an in-room questionnaire, we have a popular fan page on Facebook and are grateful for your feedback on TripAdvisor and Google.

You will find our menus in this guest directory. We use only the freshest ingredients, locally sourced wherever possible. All of these dishes are available via room service which can be ordered via Reception. A tray charge of £5 per room, per order is applicable. Room service is available from 7:30am until 9:00pm.

We are increasingly in demand for group and whole-house hire and are delighted to host family celebrations such as weddings and birthday parties as well as conference and off-site events for companies and other groups. Please contact Reception to discuss your event.

I share the Byrne family's passion for this hotel and for providing outstanding hospitality to all of our guests in all of our properties. I hope that you have an enjoyable stay in Crianlarich.

Best wishes

Kenny Rattray
General Manager



ROOM AMENITIES AND INFORMATION

Bedroom Amenities

- TV Channels Listed Below:
 - 1 BBC 1 (Scotland)
 - 2 BBC 2 (Scotland)
 - 3 STV
 - 4 Channel 4
 - 5 ITV be
 - 6 SKY News
 - 7 FILM 4
 - 8 CBeebies
 - 9 ITV2
 - 10 E4
 - 11 Pick
 - 12 Challenge
 - 13 Bloomberg
 - 14 True Movies 1
 - 15 BBC News

- Hairdryer
- Toiletries – Scottish Fine Soaps
- Tea and coffee making facilities

Should you require tea, coffee, milk or towels do not hesitate to ask at the hotel Reception. If you would prefer a jug of fresh milk, please ask at Reception.

Additional Toiletry Items

If you have forgotten some personal essentials, the following items are available from the hotel Reception: sewing kits, dental kits, shaving kits, combs, shower caps, face-cloths and sanitary items.

Iron and Ironing Board

These items can be delivered to your room. Please dial 0 from your bedroom phone.

International Adaptors & Mobile Phone Chargers

We have a limited number of international adaptors and mobile telephone chargers at the hotel Reception.



ROOM AMENITIES AND INFORMATION (continued)

Other Amenities

DVD library: a limited number of DVDs are available for your use. Please ask at Reception.

Fans: a limited number of fans are available for use in the bedrooms. Please ask at Reception.

Early Morning Call

Please book this with the hotel Reception if required.

Newspapers

Due to our location newspapers and magazines are only available from 8am daily, the choice of newspapers may be limited; please order your newspaper with Reception.

Fax and Photocopy Services

Fax and Photocopy Services are available at the hotel between the hours of 7.00am and 10.30pm.

- Black and White Photocopying 10 pence per sheet
- Faxes to UK Numbers 10 pence per sheet
- Faxes to International Numbers 25 pence per sheet



ROOM AMENITIES AND INFORMATION (continued)

Emergency Medical Instructions

In the event of a medical emergency please contact Reception or Duty Manager. If assistance is required out of hours please dial 0 on your bedroom telephone. A First Aid box and a defibrillator are available at Reception.

Internet Access

Wireless Internet Access is complimentary and available throughout the hotel. To log on securely, scan networks until you find: BWCrianlarich

Should you have any difficulty accessing the wifi please call our 24 hour wifi Helpline where a member of staff will assist you. At least one member of staff is available 24 hours per day. Please dial "0" on your bedroom phone for the wifi Helpline. Please note that three hard-wired HSIA points are also available on the ground floor in our guest lounges.

We have a complimentary Guest PC exclusively for the use of residents. The guest PC is situated on the ground floor. Mono A4 printouts are available at 10p per sheet. Our Guest PC and printing services are available between 7.00am – 10.30pm.

Dialling Instructions

Dial '0' to be put through to Reception.

To contact a guest from another bedroom please dial the room number from your bedroom phone.

To make an outgoing call please dial 9 then the number you wish to dial to be connected. Outgoing calls will be charged to your bedroom at a cost of 25p per unit.

Laundry Facilities

A laundry service is available. To use this service please take the laundry bag provided in your room to Reception. Remember to put your name and room number on the laundry bag. Laundry will be delivered back to your room within 24 hours.

The cost is £10 per bag.



ROOM AMENITIES AND INFORMATION (continued)

Guest Feedback

If you would like to offer feedback on your stay with us please feel free to speak to a member of the management team at any time.

Credit and Debit Cards

We accept credit and debit cards including the following:

- Visa
- Mastercard
- Amex
- Maestro/Solo
- Visa Debit

Luggage Porterage & Luggage Storage

Assistance with luggage is available on request between the hours of 7.00am and 10.30pm. Please dial 0 from your bedroom telephone if you require assistance.

Luggage storage is also available. Please ask at the hotel Reception.

Drying Room

A large and powerful drying room / boot room is located on the ground floor of the hotel, near the lift.

Reception Hours

Monday – Sunday 7.00am – 10.30pm

For assistance at other times please dial 0 from your bedroom telephone.

Hotel Public Bar Opening Hours

12.00 noon – 11.00 pm

These opening hours are a guideline only and may be altered without notice.

Check In / Check Out

Check in is after 3.00pm. Check out is by 11.00am.



ROOM AMENITIES AND INFORMATION (continued)

Breakfast

Breakfast is served on the ground floor of the hotel at the following times:

Monday – Sunday 7.00am – 10.00am

If you require an earlier continental breakfast please enquire at Reception.

Restaurant

Our highland Lounge restaurant is open 12.00 noon – 9.30pm each day. We serve a seasonal A La Carte menu. Light options and home baking are available throughout the day. During busy periods it is advisable to book your table for evening dining, this can be done by dialling 0 from your bedroom telephone.

Room Service

Room Service is available between the hours of 7.30am and 9.00pm. All the dishes on the accompanying menus are available to be served in your room. To place your order contact Reception (dial 0 on your bedroom phone). Note that room service attracts a charge of £5.00 per order, per bedroom.

Note that we can only process room service orders for breakfast if placed by 9.30pm on the previous evening.

24 Hour Snacks and Beverages

A well-stocked vending machine is located on the ground floor of the hotel, near the lift.

Crianlarich Store (01838 300 245)

Situated within 200 metres of the hotel, the local store and post office stocks a wide range of daily essentials including batteries, basic medication, maps of the local area and newspapers / magazines.



ROOM AMENITIES AND INFORMATION (continued)

Religious Services

There is a Church of Scotland parish church in the village (200 metres from the hotel). Services are held every second Sunday in the month. Ask at Reception for details.

Smoking & e-cigarettes

Smoking and e-cigarette use is not permitted anywhere inside the hotel building.

Meeting / Banquet Rooms

We have a variety of rooms that can be hired for smaller meetings to larger gathering. Please contact Reception to discuss you event and requirements.

Fire Alarm Procedures

The fire alarm is tested at 11.00am each Monday. Should you hear the fire alarm at any other time please follow the fire alarm procedures as outlined on the reverse of your bedroom door.

24 Hour Bottled Water Availability

Bottled water is available either at the bar or via the well-stocked vending machine. The vending machine is located on the ground floor of the hotel, near the lift and is available 24 hours.

Safety Deposit Box

Valuables can be securely stored on behalf of guests. Ask at Reception for details.



ACTIVITIES

Walking

Crianlarich is the mid-way point of Scotland's West Highland Way, the 95 mile route from Glasgow, Scotland's largest city, to Ben Nevis, her highest mountain. Crianlarich is also situated on the increasingly popular Coast to Coast route from Oban to St Andrews. We are ideally equipped to welcome walkers on these famous trails and those of you who are walking "off-piste". We have a warm boot room at the hotel where you can air your kit overnight and we work with all the bag-carrier firms so you can send your luggage ahead with ease.

Climbing

Crianlarich is at the heart of a famous climbing area and the visitor is spoilt for choice in terms of Munros and Corbetts with over 20 within close range. Crianlarich is in the district of Breadalbane ("Brághad Albainn") which translates as "high country of Scotland". Our staff will be happy to advise you on interesting local climbs and we have a good boot room in the hotel to air your kit after a long day.

Fishing

Salmon and trout fishing are available on the rivers Fillan and Dochart as well as on Loch Dochart and Loch Awe. All are readily accessible from the hotel.

We sell local fishing permits. Ask at the hotel Reception for permit prices and information.

Skiing

Crianlarich is only a short drive (30 minutes) from Glencoe Mountain, one of Scotland's leading winter resorts.



ACTIVITIES (continued)

Golfing

The shores of Loch Lomond are home to such prestigious courses as Loch Lomond Golf Club, venue of the Barclays Open and the equally impressive Carrick.

Within a short drive of the village, Killin and Dalmally have attractive and welcoming 9 hole courses.

Rafting

The nearby rivers Orchy and Tay offer fantastic white water rafting in season, subject to weather conditions.

Ask at hotel Reception for details.

Mountain Biking / Cycling

Glencoe Mountain Resort offer world class mountain biking routes in summer. For those more interested in road cycling or more sedate exploring there are various local routes, as well as a number of hire alternatives.

Ask at Reception for details.



SOME SUGGESTED DAY TRIPS FROM CRIANLARICH

Introduction

The village's name derives from the Gaelic for "low pass", relating to its geographical location. Criannlarich has been a major crossroads for north and westbound journeys in Scotland since mediaeval times. In the 1750s, two military roads met in the village; in the 19th century, it became a railway junction on what is now the West Highland Line; in the 20th century it became the meeting point of the major A82 and A85 roads. As such, it is designated a primary destination in Scotland, signposted from as far as Glasgow in the south, Perth in the east, Oban in the west and Fort William in the north. There are more direction signs pointing to Criannlarich than any other location in the UK.

Here are some ideas for a day out from Criannlarich. For more information visit our website where there are numerous pages of ideas and local history information.

On foot

- The West Highland Way

The West Highland Way is a 154.5 km (96 miles) long footpath, running from Milngavie north of Glasgow to Fort William in the Scottish Highlands. It is the UK's most popular long-distance walking route and Criannlarich is situated at the half-way point of the trail.

To do a stage of West Highland Way, join the path via the trail leading through the forestry near the railway station (ask at Reception for directions). You can either walk south to Inverarnan (6 miles) or north to the village of Tyndrum (6 miles) for more info please ask at Reception.

- Criannlarich Community Walk:

Criannlarich community walk is a lovely short walk, ideal for those who have not brought their hiking gear or are perhaps not so keen on walking long distances. This short walk takes in our community woodland with fine views over the surrounding countryside, for more information please ask at Reception



SOME SUGGESTED DAY TRIPS FROM CRIANLARICH (continued)

On foot (continued)

- Ben More

Strictly for experienced walkers and only in favourable weather conditions, with the correct clothing, adequate supplies and local maps.

At 1,174m, Ben More is the highest of the Crianlarich Hills and the 16th highest mountain in Scotland. For this reason the mountain is called “Ben More” meaning “Big Hill”. Ben More is known for being one of the most remote Munros in the Loch Lomond and the Trossachs National Park. Ben More offers excellent views on a clear day from Ben Nevis in the North to the Cairngorms in the East. For more information and route plans please ask at Reception. Local guides are sometimes available.

By car

Some ideas for a week of touring from your base at Crianlarich.

EXCURSION 1: Glencoe, Loch Etive, Fort William & Ben Nevis

Distance: 125 m

Excursion time: 5-8 hours

Soak up the haunting beauty of Glencoe, just 30 minutes’ drive from Crianlarich. At the Kings House Hotel in Glencoe, turn off on a small road that runs south for approx. 12 miles to Loch Etive, one of Scotland’s most scenic drives. From the main road, carry on to Fort William, a busy town nestled at the foot of the UK’s highest mountain, Ben Nevis.



SOME SUGGESTED DAY TRIPS FROM CRIANLARICH (continued)

EXCURSION 2: Loch Awe, Inveraray & Loch Fyne

Distance: 72 m

Excursion time: 3-6 hours

A circular route past some of Scotland's largest and most picturesque fresh water and sea lochs. 20 miles after leaving the hotel, take the A819 towards Inveraray, enjoying the views of Loch Awe to your right. At Inveraray take some time to visit the Castle, the village's famous Jail (now a museum) and of course our sister property "The Inveraray Inn", the historic and prominent white-washed building located on Front Street and opened by the Duke of Argyll in 1755. Your return route to Crianlarich takes you along the shores of Loch Fyne, famous for its kippers (herring) and oysters. You will also pass through the "Rest and be Thankful", the notoriously steep mountain pass and scene of many an over-heated car radiator in years gone by.

EXCURSION 3: Oban & the Isle of Mull

Distance: 82 m

Excursion time: 6-10 hours

The sea-side town of Oban is a bustling fishing port and the gateway to the Western Isles. The drive to Oban will take no longer than one hour and will take you past Loch Awe, the world famous trout fishery. The beautiful island of Mull is a short ferry journey from Oban and is home to Tobermory, renowned for its colourful buildings and stunning views. In Oban you can enjoy a trip to the Oban Distillery which is one of the oldest in Scotland.

EXCURSION 4: Harry Potter & Bonnie Prince Charlie

Distance: 136 m

Excursion time: 5-8 hours

A 68-mile drive from the hotel along the A82/A830, via Glencoe and Fort William, lies the beautiful Loch Shiel, location of the Glen Finnan viaduct – made famous by the Hogwarts Express in the Harry Potter film franchise. A drive to Loch Shiel also permits a visit to the Glenfinnan Monument, commemorating the site where Bonnie Prince Charlie raised his royal standard in 1745.



SOME SUGGESTED DAY TRIPS FROM CRIANLARICH (continued)

EXCURSION 5: Killin, Loch Tay, Aberfeldy & Perth

Distance: 121 m

Excursion time: 5-8 hours

Trace the river Tay from its headwaters at Crianlarich, through the beautiful craft village of Killin, alongside Loch Tay itself and on to the cosmopolitan city of Perth, Scotland's Fair City on the banks of the river herself. En route visit the charming village of Aberfeldy and wonder at Wade's famous bridge.

EXCURSION 6: Lochearnhead, Comrie, Crieff, Stirling & Falkirk

Distance: 104 m

Excursion time: 5-8 hours

A circular route passing through the historical conservation village of Comrie as well the beautiful market town of Crieff (home to the Caithness Glass museum), en route to the spectacular attractions of Stirling and Falkirk.

In Stirling you can while away a few hours visiting the famous medieval castle, the Wallace Monument and the site of the battle of Bannockburn where the Bruce defeated the English in 1314.

A trip to Falkirk before heading back to Crianlarich will reward you with a fascinating visit to the Falkirk Wheel, a boat lift that represents a truly remarkable feat of modern engineering and which now links the Forth and Clyde Canals.



SOME SUGGESTED DAY TRIPS FROM CRIANLARICH (continued)

EXCURSION 7: Loch Lomond, Aberfoyle, Loch Katrine & Rob Roy's Grave/ Balquhidder

Distance: 94 m

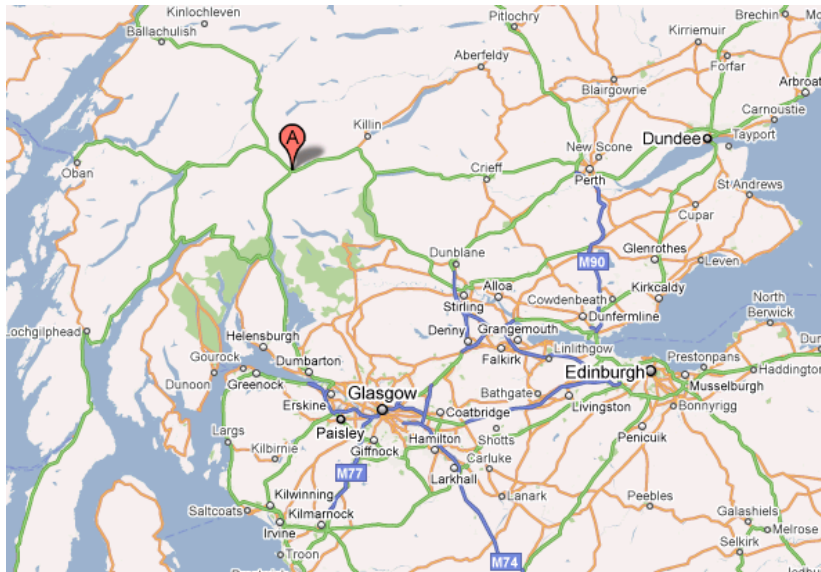
Excursion time: 5-8 hours

A full day's excursion that is entirely contained within the boundaries of Loch Lomond National Park, Scotland's oldest National Park.

The drive to Aberfoyle takes you around the loch itself affording wonderful views of this area of outstanding natural beauty – why not stop at Luss to take a cruise on the loch? Beyond Aberfoyle lies the beautiful Loch Katrine, the main reservoir for the city of Glasgow and home of the SS Sir Walter Scott steamer. On your return to Crianlarich, break your journey at Balquhidder with a visit to the grave of one of Scotland's great heroes, Rob Roy himself. A former guest of the hotel (see the History of the Hotel section of our website).



ONWARD TRAVEL



Bus

Daily bus connections operated by Citylink connect Crianlarich with Glasgow, Fort William and the Isle of Skye. The bus stop for these coaches is located directly outside the hotel. Approximate travel time to Glasgow or Fort William is 90 mins. It is advisable to check departure times and availability prior to travel. Please ask at Reception for details.

Rail

A daily service connects Crianlarich with Glasgow, Fort William, Oban and Mallaig. These journeys run on the world famous West- Highland Railway line which has recently been voted the most scenic railway journey in the world, parts of which also featured in the Harry Potter movies.

An overnight sleeper service connects Crianlarich to London Euston.

It is advisable to check departure times and availability prior to travel. Please ask at the hotel Reception for details.



ONWARD TRAVEL (continued)

Car

Journey times:

- Glasgow International Airport: 55 minutes via A82
- Glasgow City Centre: 60 minutes from Glasgow via A82 or A85
- Edinburgh: 1 hour 50 minutes
- Oban: 50 minutes

Local Taxis: 24/7 Cars (01838 300 307)

Local and long distance hire available. Please ask the hotel Reception for details.