



# FOWEY VALLEY HOTEL

<b>GUIDE TO YOUR STAY</b>	Apologies, but some things are still not what they used to be...
<b>COVID-19</b>	Please rest assured that we will still continue to provide a safe and comfortable place to stay. Our robust hygiene procedures will remain, our staff will continue to wear face masks where necessary and we will still socially distance our tables and reservations in our Restaurant.
<b>COMMUNICATION</b>	We are here for you, 24/7, please call us on 01208 872223, What's App us on 07989987932, email <a href="mailto:bookings@foweyvalleyhotel.co.uk">bookings@foweyvalleyhotel.co.uk</a> or just use the old-fashioned method, feel free speak to anyone of my team...
<b>SCREENS</b>	They are there for our safety, but mainly yours - please do not attempt to feed our staff whilst they are in their enclosures...!
<b>ROOM CLEANING</b>	By appointment only (if you are staying 5 nights or more).
<b>ROOM SERVICE</b>	We will knock and wait outside with your meal, but we won't come in, sorry.
<b>POOL</b>	The only thing that hasn't changed, it's still heated and it's still free!
<b>TOWELS</b>	We have hundreds, literally, including blue stripey ones for the pool.
<b>MUGS</b>	Leave them outside your room in the morning, the fairies will replace them.
<b>RUBBISH</b>	We love it! The refuse collectors will be around each day from 10am.
<b>BREAKFAST</b>	<b>7am-9.30am.</b> Order the night before, book a time and turn up on time! Not as spontaneous as it used to be, but we want to keep everyone safe.
<b>CREAM TEA</b>	Jam first please... Anything else is just... Devon.
<b>EVENING MEAL</b>	<b>6-8pm.</b> Reservations are essential please, we are not "Wxxxxxspoons..."
<b>CHECK OUT</b>	At 10 am prompt please. Our cleaning fairies are waiting to come in and make it "Safe, Clean and Legal" for our next valued guests.
<b>EXPRESS CHECK-OUT</b>	Payment is made on arrival, open account balances are cleared the night prior to your departure, and a copy of your bill will be emailed to you.
<b>PAYMENTS</b>	No cash please, unfortunately we have recently lost both our Banks in Lostwithiel.
<b>STAFF</b>	Please treat them with the kindness they deserve. #BeKindToHospitality
<b>Wi-Fi</b>	Superfast and the password is "cornwall"
<b>THANK YOU</b>	For your understanding in these unprecedented times and having the confidence to stay with us; as a family-owned independent Hotel, you are supporting a locally owned business with local staff. <b>Simon Bell - General Manager.</b>