



FOWEY VALLEY HOTEL

GUIDE TO YOUR STAY	Apologies, but some things are still not what they used to be...
COVID-19	With "Freedom Day" now upon us, please rest assured that we will continue to provide a safe and comfortable place to stay. Our robust hygiene procedures will remain, our staff will continue to wear face masks where necessary and we will still socially distance our tables in the restaurant.
COMMUNICATION	We are here for you, 24/7, please call us on 01208 872223, What's App us on 07989987932, email bookings@foweyvalleyhotel.co.uk or just use the old-fashioned method, feel free speak to anyone of my team...
SCREENS	They are there for our safety, but mainly yours - please do not attempt to feed our staff whilst they are in their enclosures!
ROOM CLEANING	By appointment only (if you are staying 5 nights or more).
ROOM SERVICE	We will knock with your meal, but we won't come in, sorry.
POOL	The only thing that hasn't changed, it's still heated and it's still free!
TOWELS	We have hundreds, literally, including blue stripey ones for the pool.
MUGS	Leave them outside your room in the morning, the fairies will replace them.
RUBBISH	We love it! The refuse collectors will be around each day from 10am.
BREAKFAST	Order the night before, book a time and turn up on time! Not as spontaneous as it used to be, but we want to keep everyone safe.
CREAM TEA	Jam first please... Anything else is just... Devon.
EVENING MEAL	Reservations are essential please, we are not "Wxxxxxspoons..."
CHECK OUT	At 10 am prompt please. Our cleaning fairies are waiting to come in and make it "Safe, Clean and Legal" for our next valued guests.
EXPRESS CHECK-OUT	Payment is made on arrival, open account balances are cleared the night prior to your departure, and a copy of your bill will be emailed to you.
PAYMENTS	No cash please, unfortunately we have recently lost both our Banks in Lostwithiel.
STAFF	Please treat them with the kindness they deserve. #BeKindToHospitality
Wi-Fi	Superfast and the password is "cornwall"
THANK YOU	For your understanding in these unprecedented times and having the confidence to stay with us; as a family-owned independent Hotel, you are supporting a local business with local staff. Simon Bell - General Manager.