

<b>GUIDE TO YOUR STAY</b>	Key bullet points to help you enjoy your stay with us...
<b>SCREENS</b>	They are there for our safety, but mainly yours - please do not attempt to feed our staff whilst they are in their enclosures...!
<b>COMMUNICATION</b>	We are here for you, 24/7, please call us on <b>01208 872223</b> , What's App us on <b>07355838179</b> , email us <a href="mailto:bookings@foweyvalleyhotel.co.uk"><b>bookings@foweyvalleyhotel.co.uk</b></a> or just use the old-fashioned method, feel free speak to anyone of my team...
<b>CHECK OUT</b>	At 10.30 am prompt please. Our cleaning fairies are waiting to come in!
<b>EXPRESS CHECK-OUT</b>	All open accounts are cleared prior to your departure; a copy of your bill can be emailed to you or collected from Reception.
<b>ROOM CLEANING</b>	We are conscious of our environmental responsibility, so please let Reception know by 10am if you require this service.
<b>MUGS</b>	Please leave them outside your room in the morning and the cleaning fairies will replace them with fresh ones.
<b>ROOM SUPPLIES</b>	For your convenience, additional tea, coffee, milk & toiletries are available at Reception.
<b>RUBBISH</b>	We love it! The recycling fairies will be around each day before 12pm, please leave it outside your room ready so we can all do our bit for the planet!
<b>BREAKFAST</b>	<b>7-9am Monday-Friday &amp; 8-10am Saturday, Sunday &amp; Bank Holidays.</b> Rest assured the staff will be ready & waiting for you.
<b>CREAM TEAS</b>	<b>Daily from 12-6pm.</b> "Jam first" please... Anything else is just... Devon.
<b>EVENING MEAL</b>	<b>6-8pm Mon-Friday.</b> Reservations are advised please. Our Restaurant is closed on Saturday & Sunday evenings, a list of local recommendations is available from Reception.
<b>ROOM SERVICE</b>	Room Service is available ( <b>£5 tray charge</b> ). We will knock and wait outside with your meal, but we won't come in, sorry.
<b>POOL</b>	Open 365 days a year from dawn-dusk, daylight permitting for safety reasons. The solar cover keeps the heat in, please just ask one of the team to take it off for you.
<b>POOL TOWELS</b>	We have blue stripey ones at Reception, please just ask.
<b>SMOKING</b>	Our smoke detectors are triggered by the tiniest amount of cigarette smoke or e-cigarette vapour, therefore no smoking is permitted inside the hotel.
<b>WI-FI</b>	Called "BW Fowey Valley" and the password is "cornwall"
<b>THANK YOU</b>	We very much hope to have the opportunity to welcome you back in the very near future.

**Simon Bell - General Manager.**