



**Best
Western.**[®]

GUEST DIRECTORY

Hotel St Pierre
733 Barnsley Road, Newmillerdam

Each Best Western* branded hotel is independently owned and operated

Welcome To Hotel St Pierre!

Dear Guest,

Whether you are here for business or pleasure, on your first visit or a return visit, we hope your stay with us will be an enjoyable and comfortable one.

The information listed in this Guest Directory details the main services that the hotel has to offer. Should you require additional information or services then please ask at reception.

The reception desk is open 24 hours a day, and one of the hotel Duty Managers will be available, so that we may endeavour to meet your requests.

As a hotel we are committed to achieving customer satisfaction at all levels, and we welcome any comments you have in order to improve our service to you and other guests.

Please note that check out time is 11:00am. If you require an extension to this time please contact reception by dialling '0'.

We would like to wish you on behalf of all the staff, an enjoyable visit and we hope to welcome you back to the hotel in the future.

Management
Hotel St Pierre

If you have any issues connecting to the internet please contact our reception desk 24Hr by ringing "0"

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Pierre's Lounge & Restaurant

You will find our stylish Lounge Bar the perfect place to relax on your own or in company, where you can enjoy various hot and cold beverages and meals from our Lounge Menu.

The Lounge Bar is open daily from 11:00am - 11:00pm
Bar opening hours maybe extended to 12:15am when we are holding events and weddings. Residents and their guests may use the Lounge Bar until late.

Food Service runs in our Lounge Bar:

Mondays to Saturday 6pm - 9:00pm

Sundays 6pm - 8:30pm

The Restaurant is Open:

Breakfast is served 7am - 10am Daily

Dinner is served Friday & Saturdays between 6pm & 8pm

Sunday Lunch 12pm - 3pm (Bookings Only)

SNACKS AVAILABLE 24 HRS - Crisps | Nuts | Chocolate Bars | Pot Noodles | See Reception for full stock.

FOOD ALLERGIES OR INTOLERANCES

If you suffer from any please speak to a member of staff before placing your order, they will be able to provide you with the ingredients.

PLEASE NOTE:

Our kitchen handles all types of raw and manufactured ingredients, including nuts and many other allergen containing foods. Whilst we will take all reasonable precautions, that could be expected to prevent cross contamination in the ingredients used and also in the cooking process, we are however unable to guarantee that our food will be absolutely free of such allergens. Clearly if this presents medical issues for yourself, then you need to be aware and make an informed decision on whether to eat with us.

By eating the food served you accept that this is entirely at your own risk.

Breakfast

HELP YOURSELF TO THE BUFFET TABLE

- Orange, Cranberry or Apple Juice
- Yoghurts & Cereal
- Grapefruit Segments & Fresh Fruit
- Selection of Assorted Pastries
- Freshly Brewed Filter Coffee
- (Decaffeinated on request)
- Freshly Brewed English or Fruit Tea
- Toast

AVAILABLE UPON REQUEST

- Toasted Muffins
- Traditionally made Oatmeal Porridge
- Dairy free milk alternatives

If you would like a room service breakfast please order from the following Menu.
Please place your order at reception by dialling '0' before 11:00pm the night before
Room Service Breakfast served between 8 am - 10 am
Tray charge £5.00 per person.



Breakfast

HOT FOOD;

FULL ENGLISH BREAKFAST

Bacon, Sausage, Hash Brown, Mushrooms, Tomatoes, Black Pudding & Baked Beans with Poached, Fried or Scrambled Eggs

Or a selection of the above

VEGETARIAN BREAKFAST

Vegetarian Sausage, Hash Brown, Mushrooms, Grilled Tomatoes & Baked Beans with Poached , Fried or Scrambled Eggs (or no Egg for Vegan Breakfast)

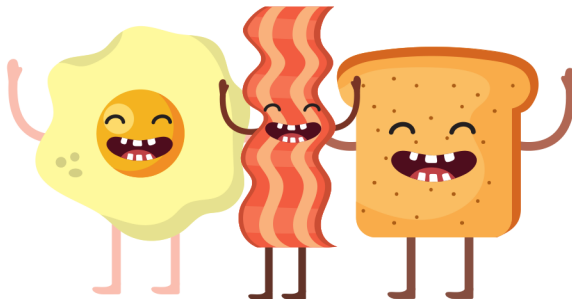
Or a selection of the above

OMELETTES

Omelette made to order with your choice of fillings; Cheese, Tomato, Ham, Mushrooms

EGGS BENEDICT

Toasted muffin with poached eggs, ham and hollandaise sauce.



£14.95

IN A HURRY?

We also offer a breakfast to go.
Please order before 10pm the
night prior at reception

Lounge Menu

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Homemade Steak Pie	£13.50
Steak pot pie topped with puff pastry, seasonal greens, chips & gravy.	
Hunters Chicken (GF)	£13.50
Chicken breast & bacon smoothed with BBQ sauce Mozzarella cheese. Chips, salad, coleslaw	
Fish & Chips	£12.95
Homemade beer batter, mushy peas, chips, chard lemon, tartar sauce	
Kilhorne Bay Scampi	£12.50
Chips, garden peas, chard lemon, tartar sauce.	
Soy & Ginger Salmon	£14.85
Egg noodles, stir fried veg, soy & ginger sauce	
Homemade Quiche of the Day (V)	£11.95
Chips, Salad, coleslaw	
Chicken Tikka	£13.50
Basmati rice, naan bread, poppadom, pickles. Half Rice Half chips £1.50 extra	
Roast Vegetable & chick pea curry (VE)	£12.95
Basmati rice, poppadom, pickles. Half Rice Half chips £1.50 extra	
Spaghetti Bolognese	£13.25
Topped with parmesan cheese. Garlic bread	
Ploughmans Platter	£13.50
Roast ham, cheddar cheese, pork pie, pickles, salad, warm bread	
8 oz Rump steak	£15.95
Chips, flat cap mushroom, grilled tomato, onion rings. Add Peppercorn or Diane sauce for an extra £2.95	
10 oz Gammon Steak	£15.95
Chips, grilled tomato, Garden peas, pineapple& egg	

SIDES

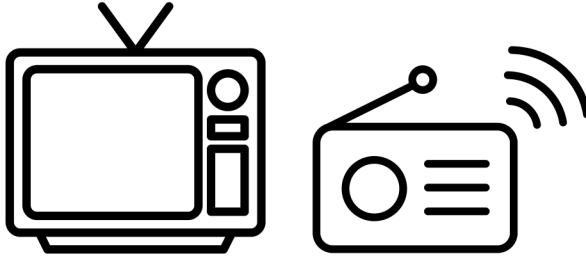
Garlic Bread £2.95 | Chunky chips £3.50 | Creamed potato £3.50 | Seasonal Greens £3.25 Side Salad £3.25 | Onion Rings £3.25

DESSERTS

Baked cheesecake of the day	£5.95
Double chocolate brownie with cream or custard	£5.95
Sticky Toffee Pudding with cream or custard	
Vanilla cheesecake (GF,VE)	£5.50
Ice cream Sundae	£4.95

Room Service available ~ Tray charge £5.00 per person.

Television & Radio



**All our bedrooms offer digital TV channels.
BT Sports 1 & 2 is available in the Bar Lounge**

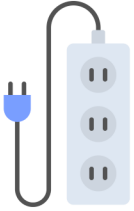
Channel/Name	Channel/Name
1 BBC 1	13 channel 4 +1
2 BBC 2	15 Film 4
3 ITV	19 DAVE
4 Channel 4	21 Viva
5 FIVE	28 E4
6 ITV 2	30 FIVER
7 BBC 3	80 BBC NEWS
10 ITV 3	82 SKY NEWS

All radio channels start from 700 on the DTV menu

Clock Radio Operation

- Slide the Function switch to 'Radio On' position
- Slide the band selector to 'AM' or 'FM' as desired
- Use the Turning control to tune in to the desired Radio Station
- Adjust the volume Control to the sound level desired
- To turn the Radio off, slide the Function switch to the 'Radio Off'

Bedroom Facilities



Power Outlets & Adapters

If you require additional outlets for laptops or other electrical devices, extension plug leads are available in all the rooms. Adapters are available free of charge from reception, all we ask is for a £5 deposit which is returned on the return of the adapter.



Alarm Clock

All rooms have an Alarm Clock – please see instructions further on in the directory.



Pillows

Please be aware that alternative pillows (softer) are available from reception, dial '0'



Guest Messages

Guest messages will be taken at reception and passed onto you accordingly; unfortunately we do not have a voicemail facility.



Need a hand??

If you require any assistance with your bags a member of staff will be more than happy to help. Available 24 hours



Notepads

Notepads and pens are available from reception upon request.

Complimentary Products

Combs | Sewing Kit | Shave Kit | Dental Kit | Face Cloth
Vanity Kit | Shower Caps | Sanitary Products

Hotel Facilities

Laundry and Dry Cleaning

Please deliver your laundry and dry cleaning to reception by 7am for same day service. Should you need one, a laundry bag is available from reception. This service is available Monday to Saturday excluding Sundays and Bank Holidays

Iron and Ironing Boards

Iron and Ironing boards can be delivered to your room at anytime. Contact reception.

Express Checkout

In a hurry? We offer an Express checkout service, please arrange this at reception.

Car Parking

Free parking is available at the hotel. We do suggest that you lock your vehicle and remove all valuables, as the hotel can not accept responsibility for damage to your vehicle or property stolen from it, whilst parked on the hotel property. The car park is monitored 24 hours a day by CCTV.

Smoking

The hotel is non-smoking throughout, including vaping. If anyone is discovered to be smoking in their room they will be charged a minimum fine of £100.00. There is a designated smoking area outside the front of the Hotel.

Wake up Call

Morning call/wake up call service is available.

Luggage

We can store your luggage if needed. Our storage room is available to store your luggage for up to 6 hours after your check out.

Meetings & Conferences

We have a number of meeting rooms available – please see a member of the team for more information

Bedding

We can supply you with extra blankets and pillows free of charge if you require them.

Continued...

Towels and Face Cloths

Extra towels and face cloths can be supplied to you at no extra charge from Reception at any time.

Hospitality Tray Refills

If you require any further Tea, Coffee, Hot Chocolate, Sugars, Milks & Biscuits then they can be brought to your room for you at no extra charge.

Extra Z Beds

We are able to supply you with extra Z beds and travel cots. Travel Cots are free of charge, Z beds are charged at £20 each including breakfast.

Water & Ice

Ice is available free upon request from reception. Bottled Water is also available at an additional charge. Hotel Tap Water is Safe to Drink.

Fans

We have a number of Fans available from reception in the warmer weather.

Safety Deposit Box

We have a safe in the Hotel where you are welcome to store important items if needed. Access to the safe is from 7:00am till 11:00pm.

Toiletries

If you require any extra toiletries in your room please call down at reception and they can provide you with any extra items.

Child Care / Baby Sitting Services

Although the Hotel does not offer a babysitting service we do have telephone numbers of local services available at reception

Unless otherwise stated these services are available 24 hours,
just contact reception by dialling '0'

Business Services

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Business Centre

Located near reception the business centre has a computer with free internet access. Additionally if you require printer access, photocopier or fax then please contact reception.

Business Services

Photocopies - 20p per sheet B/W, £1.00 per sheet colour*

Printing from disk - 20p per sheet

Faxes (Incoming) - £1.00 first sheet, 50p per sheet thereafter

(Outgoing) - £1.50 first sheet, £1 per sheet thereafter

Typing - £15 per hour (minimum charge £5.00)

Audio Visual (AV) Rental - Prices and availability on request.

*If available

SERVICES AVAILABLE FROM 8AM TO 10PM



Free Wireless & Hardwired Internet

We are pleased to offer free wireless internet service to all our guests. This service is available in the Lounge Bar, Meeting Rooms, and all bedrooms. To use this service switch on your wireless internet enabled laptop or PDA and look for BW-HotelStPierre (the current password is available from reception. If you need further assistance then please dial reception for help.

Hardwired Internet Access is only available in our Meeting rooms & Business Centre, if you require this type of access please speak to receptionist or Duty Manager.

Telephone Services

Telephone Calls

To make an outside call from your room, dial '9' before the required number. To call another hotel bedroom dial the three digit room number that you require.

Free phone numbers & Call Charges

We do not apply charges for numbers prefixed with codes such as '0800'

The approximate typical call would cost :

Local 50p | National £1.00 | International £2.75 | Mobile £3.50

Emergency Information¹⁰

Fire and Evacuation Procedures

Should you have cause to suspect a fire in any part of the hotel, call the operator by dialling '0' or activate the nearest break glass call point. If the siren sounds continuously, do not use the lift follow the fire exit signs and make your way calmly and quickly out of the building to the assembly point at the front of the hotel. If you may need assistance in the event of a fire please ensure reception is aware as soon as possible.

Emergency Exits

Emergency exits are located on each floor, as sign posted. Please take time to look at the location plan on the back of the bedroom door in case of an emergency.

Remember

In the event of an emergency evacuation of the building, you should not under any circumstances stop to collect your personal belongings. Nor should you re-enter the building until you are told it is safe to do so by either the emergency services or the hotel management.

Medical Emergency

If you require Medical attention, reception can guide you to the nearest NHS Walk –In Centre or give you a number for the nearest Doctors Surgery. If you require emergency treatment please call an ambulance from the phone in your room by dialling '9' for an outside line then dial '999'

Emergency Contact

Should you require immediate medical or other assistance please dial '9 999' for help



Environmentally Friendly

We try to be as 'Green as Possible' to achieve this we:

- Use Energy Saving Light Bulbs, when lights not in use they are switched off.
- Have a Bed linen and towel usage policy in place to reduce linen consumption.
- Recycle Paper & Newspapers.
- Use recycled Ink Cartridges for all of our printers.
- Refillable Shampoo and Soap Dispensers to reduce the amount of plastic waste.
- Waste Glass uplifted for Recycling.
- Bedroom TVs switched off (not standby).
- Waste items donated to charities.
- Hotel Stationary and Brochures all printed on Recycled Paper.
- Where Possible we source all of our fresh produce through local suppliers to reduce transport requirements
- Actively Support Local Charities & Fundraising Activities
- Are mindful of our neighbours and concentrate on reducing noise disturbance.
- All non-essential computers are shutdown every evening.
- Eco friendly cleaning products used throughout the hotel, which do not contain any chemicals.

This policy will be reviewed regularly and updated accordingly.

Guest views and new ideas would be greatly appreciated.



Local Services & Attractions



1. ASDA , WF2 7EQ Store - Open 24hrs| Pharmacy - Open 7am - 11pm
| ATM - 24hrs (FREE) Petrol Station - 24hrs Telephone - 01924 241800
2. Newmillerdam Country Park.
3. Walnut Petrol Station, WF2 6BH ATM (Charge applicable)
4. Chapelthorpe Medical Centre, WF2 7GP Open 8am - 6pm,
Telephone - 0844 4773140
5. Pugney's Country Park, WF2 7EQ, Telephone 01924302360
6. Wakefield Golf Club, WF2 6JH, Telephone 01924 255104
7. Barnsley Golf Club, S75 6JZ, Telephone 01226 382856
8. Wakefield City Centre
Wakefield Tourist Info, Telephone 01924305000
9. Cineworld, WF2 9SH, Telephone 0871 220 8000
10. Turnpike Petrol Station, S75 6JX Cash Points - 24hrs (FREE ATM)

Cards

We accept any of the following:



VISA



Currency Exchange Facilities

Unfortunately the hotel does not have the facility to exchange currency, however our local Asda store has a

'Bureau de Change' open

Mon - Friday 10am - 8.00pm

Saturday 9.00am - 6.00pm

Sunday 10.00am - 4.00pm



If you have any comments about the Hotel.

Please feel free to use our
Feedback Website:

www.bwfeedback.com